

## Press information from: BELMONT LIGHT

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For information contact:  
(617) 993-2800

(Belmont, MA) – Belmont Light is reminding its customers that billing and credit inquiries and correspondence regarding active accounts will come directly from the Belmont Light Customer Service office, not a third-party collection agency.

According to Belmont Light General Manager Jim Palmer, the department was notified that an individual claiming to represent a collection agency for Belmont Light demanded payment from a customer to ensure that electricity was not terminated to the customer's business.

“If you have any suspicions about a telephone call from someone claiming to represent Belmont Light, you should notify us immediately,” the General Manager said. “We would like to assure all our customers that we work with anyone who may be having difficulty in making timely payments; the only instance where the account would be sent to collection is when the customer account is no longer active.”

“In addition, customers should never give out their financial and banking information over the telephone unless they are the ones who generated the telephone call to Belmont Light, nor should they agree to send payment via money order to anyone claiming to represent Belmont Light,” he added.

Any billing inquiries can be verified by calling Belmont Light Senior Customer Service Representative Debbie Bottiglio, at 617-993-2832.

